

Performance Measures for Workforce Training, FY 2008-2011

	FY 2008	FY 2009	FY 2010	FY 2011
Number of business receiving training	1,345	1,527	1,510	1,547
Number of employees receiving training	11,990	11,028	11,644	14,593
Businesses requesting repeat or additional training	743	873	745	809
Businesses' satisfaction with training	98.7%	98.0%	99.2%	99.5%
Participants' satisfaction with training	98.0%	98.0%	99.0%	98.6%
Satisfaction of companies with responsiveness	99.5%	99.3%	99.2%	99.3%
Revenue generated from training fees	\$3,260,004	\$3,797,183	\$3,842,953	\$5,030,822